GOVERNMENT OF ANDHRA PRADESH

ABSTRACT

Rights of Persons with Disabilities Act, 2016 - Appointment of a Grievance Redressal Officers –Orders –Issued.

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DEPARTMENT FOR WOMEN, CHILDREN, DIFFERENTLY ABLED & SENIOR CITIZENS (PROG.II)

G.O.MS.No. 5 Dated:09-04-2020

The Rights of Persons with Disabilities Act, 2016 (Central Act No. 49 of 2016).

ORDER:

The Government of India have enacted the Rights of Persons with Disabilities Act, 2016 which came into force from 19th day of April, 2017, repealing the Persons with Disabilities (Equal Opportunity Protection of Rights and Full Participation) Act, 1995.

2. In exercise of the powers conferred under Sec.23 (1) of the Right of Persons with Disabilities Act, 2016, the Government of Andhra Pradesh hereby appoint the Director, Welfare of Differently Abled & Senior Citizens, Andhra Pradesh, Guntur, as the Grievance Redressal Officer at the State Level and the Assistant Director of the District as the Grievance Redressal Officer at the District Level for the purpose of section 19 of the said Act.

3. Any person aggrieved with the non-compliance of the provisions of section 20, may file a Complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action.

4. The Grievance Redressal Officer shall maintain a register of complaints and every complaint shall be inquired within two weeks of its registration.

5. If the aggrieved person is not satisfied with the action taken on his or her complaint he or she may approach the District Level Committee on disability.

(By order and in the name of the Governor of Andhra Pradesh)

K.DAMAYANTHI
PRINCIPAL SECRETARY TO GOVERNMENT

To
The Director, Welfare of Differently Abled and Senior Citizens, A.P., Guntur.
All the Assistant Directors of WDA&SC in the State.
All Departments of Secretariat.
All Collectors & District Magistrates in the State.
The Director, Medical & Health Department.
All the Officers concerned **through** their respective Heads of Departments.
The Commissioner, Information & Public Relations, A.P., Vijayawada with a request to give wide publicity.

Copy to:
P.S to the Principal Secretary to CM.
P.S to the Minister, Women, Children, Differently Abled &Senior Citizens.
P.S to the Chief Secretary.
P.S to the Principal Secretary to Government, Dept. for WCD&SC.
SF/SCs.